

Mercy Inducts Four Physicians Into Society Of St. Luke

Ceremony for Drs. Gormsen, Kelling, Rosenberg and Ziegler a Centennial Highlight



Thomas E. Cecconi, President & CEO at Mercy Medical Center (left), and Bernhard Berger, M.D., President of Mercy's Medical Staff (far right), present awards to Society of St. Luke inductees David L. Gormsen, D.O.; J. Richard Ziegler, Jr., M.D.; James Kelling, M.D.; and Leon H. Rosenberg, M.D.

Mercy honored four of its physicians for their outstanding service to patients, the hospital and the community during the 2008 induction ceremony and dinner for the Society of St. Luke, Mercy's physician honor society. Honorees included David L. Gormsen, D.O., James Kelling, M.D., Leon H. Rosenberg, M.D., and J. Richard Ziegler Jr., M.D.

The event, held May 8 at the Kent State Stark Professional Education and Conference Center, was a highlight of Mercy's centennial celebration. *(Continued on page 8)*

Mercy Creates Centennial Float For HOF Parade

As a special highlight of its centennial year, Mercy will have a float in the Pro Football Hall of Fame Enshrinement Festival Timken Grand Parade on Sat., Aug. 2.

The float will feature a centennial theme and include riders and walkers from the Mercy team. Following the parade, which kicks off at 8 a.m. in downtown Canton, the float will be displayed for employees and their families and friends. Additional details will be announced closer to parade day. For more information, visit the event Web site at Profootballhoffestival.com.

JUNE 2008

Enjoy A Centennial Picnic On The Lawn

Mercy invites employees to be part of its Centennial Picnic on the Lawn, to be held Wed., June 18 from 10:30 a.m. to 1:30 p.m. and 4:30 p.m. to 6:30 p.m. in the picnic area. The event – which will include music and a centennial slide show – will be part of employee appreciation day, and Mercy will provide free ice cream, popcorn and a small beverage for employees.

Employees can bring their own lunch or purchase picnic-style food from the cafeteria, including grilled hamburgers, chicken breast sandwiches, baked beans, potato salad and potato chips. Seating will be available on the lawn.



MERCY
MEDICAL CENTER

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The Sisters of Charity of St. Augustine Health System and **University Hospitals HealthSystem**

A Message from the President and CEO



by Thomas E. Ceconi,
FACHE, President & CEO

It has been heartwarming to receive so many notes of appreciation about the gas cards Mercy recently distributed to all employees. My e-mail box has been full of notes like the one from Judy Keller, who wrote, "Thank you so much for the thoughtful gift card for gas. I love surprises; you blessed us all today."

On behalf of Mercy's administration, I want to again thank our employees for their hard work and dedication to the hospital and the people it serves. You are a blessing every day to our patients and their families.

I am also pleased to note Mercy's strong representation at the Ohio Hospital Association's (OHA) annual conference this month. Karen Coughlin, Karen Feller and Diane Wofsey will present a session highlighting Project CARE and the ANGEL Network. These programs are excellent examples of how Mercy partners with target populations to achieve healthier communities. In addition, Jean Morgan and Mercy's SANE program are featured in the OHA's community benefit report, which will be distributed at the conference.

Karen Coughlin and Diane will also present ANGEL Network information during an Innovation Forum at the 2008 Catholic Health Assembly this month in San Diego, Calif.

Finally, I wish to thank all of the employees who took part in recent American Cancer Society Relay for Life events. Our high level of participation always makes a significant statement about our genuine concern for patients and the community. I also want to congratulate Mary Jo Varn and Sheryl White from the Mercy Boutique on their recent Caregiver Awards at the Massillon relay. As with so many Mercy employees and volunteers, their dedication to helping cancer patients and survivors has touched many lives.

Employees Honored For Service Milestones

Mercy held its annual employee recognition dinner on May 13 at the Canton Memorial Civic Center in Canton. Themed "Faces of Mercy," the event honored more than 300 employees who reached service milestones this year.

The hospital deeply appreciates the dedication of employees in every department who work hard to ensure that Mercy provides the highest quality care in Stark and surrounding counties.

45 years

Louise Capuano, Lab – External

40 years

Betty Buch, Lab – Chemistry
Joan Buck, MIMO
Margaret Lembke, Med/Surg – 8M
Virginia Paris, Laboratory Mgmt & Support
Jean Phillimore, Med/Surg – 2M

35 years

Adeline Armogida, Radiology Mgmt & Support
Charles Buchheit, Data Processing Support
Lilia Cruz, Med/Surg – 2M
Westlyn Cunningham, Communications
Dorothy Hager, 7M MTS Teaching
Suzanne Meyer, PACU Recovery
Carol Moriconi, Coronary Care Unit



Therese Esmont, a 30-year employee, enjoys dinner next to Ronald Bennington, recently retired senior vice president and general counsel.

Linda Myers, Pathology
Sandra Rich, Central Sterile Processing
Mary Serafini, Dietary
Constance Twiss, Emergency Services

30 years

Sue Addressi, Surgery
Georgia Aventino, Pain Management
Jodi Beltz, Oncology Clinic
Linda Bernard, Radiology Mgmt & Support
Theresa Burger, Quality & Utilization Mgmt
Melanie Busby, 7M MTS Teaching
Kathryn Carter, Surgery
Kathleen Cerrone, Maternity Services
Gail Coleman, Same-Day Surgery
William Contos, Respiratory Therapy
Suzette Corsi, PEAT
Marguerite Dailey, Patient Billing

Cynthia Darr, Security
Debra Davis, 7M MTS Teaching
Sara Dodd, Maternity Services
Peggy Eash, 7M MTS Teaching
Kim Edgar, Magnetic Resonance Imaging
Therese Esmont, Administrative & General
Barbara Fickes, Emergency Services
Sally Franz, Med/Surg – 10M
Addie Gerlach, Dietary
Gloria Jones, Central Sterile Processing
Nada Krstevski, Dietary
Karen Laskey, PACU Recovery
Jean Loughry, Home Health
Judith Melnyk, Surgery
Patricia Newsome, Maternity Services
Phyllis Nugent, Lab – Chemistry
Dennis Parsons, Emergency Services
Karla Radabaugh, Data Processing Support
Julie Theiss, PACU Recovery
Judy Vetrone, Maternity Services
Claudia Williams, PACU Recovery
Kathleen Zimmer, Same-Day Surgery

25 years

Thomas Auseon, Plant Operation & Maintenance
Phyllis Ballos, Store Unit
Carol Boszor, 4B Rehab
Irene Brosch, Medical Records
Lavonne Bruno, Carrollton



Louise Capuano receives recognition for her 45 years of service from senior vice president and COO Jeff Smith (left) and president and CEO Tom Ceconi.

Sheila Ciccarone, Physical Therapy
Teresa Clark, Psychiatric Care
David Coleman, Dietary
Debra Cuenot, Same-Day Surgery
Helen Eick, Med/Surg – 8M
Laurie Gankoski, Financial Management
Christina Grimm, Six Sigma
Laurie Hartline, Surgery

Michelle Henry, Med/Surg – 2M
 Mark Juenemann, Financial Management
 Alan King, Lab – External
 Cynthia Kurzen, Physical Therapy
 Janice Leyda, PEAT
 Debora Lichtenwalter, Trauma Services
 Deborah Mccarty, Materials Management
 Sister Mary Lois Phillipp, Volunteer Services
 Larry Ramer, Respiratory Therapy
 Regina Ravine, Maternity Services
 Yvonne Roddy, General Accounting
 Sharon Russ, Dietary
 Donald Salewsky, Data Processing Support
 Cathy Shankel, Patient Billing
 Katherine Simmons, Surgery
 Susan Smith, Coronary Care Unit
 Karen Snyder, CT Scan
 Penelope Soehnlén, Central Sterile Processing
 Deborah Tate, Med/Surg – 4M
 Martha Tolley – Maternity Services



Jeff Smith, senior vice president and COO (left), and Tom Cecconi, president and CEO, congratulate Betty Buch for 40 years of service.

Elaine Umlauf, Surgery
 Janet Warner, Med/Surg – 2M
 Jyl Weston, Maternity Services
 Paula Wilson, Med/Surg – 8M
 Lisa Wojcik, Store Unit
 Carol Zimbello, Housekeeping

20 years

Ann Almsy, Nursing Services



Jean Phillimore, R.N., celebrates 40 years of service.

Christine Andrews, PACU Recovery
 Sandra Boron, Lab – Phlebotomy
 Martha Brundelét, Pathology
 Vicki Campbell, Open Heart Surgery – CVSOR
 Maureen Dudley, Lab – External

Darby Dummermuth, Magnetic Resonance Imaging
 Loraine Gray, Open Heart Cardio Unit – CVSICU
 Cynthia Hermann, Same-Day Surgery
 Terry Howard, Quality & Utilization Mgmt
 Beth Jackson, Medical Records
 Lesa Jenkins, Occupational Therapy
 Sandra Kidwell, Cardiac/Pulmonary Rehab
 Tracy Kirby, Psychiatric Care
 Debra Kohut, Lab – Chemistry
 Joyce Mellie, Gastroenterology
 Lester Salewsky Jr., Printing
 Dianne Stout, Medical Records
 Barbara Troyer, Lab – Chemistry
 Gloria Welsh, Intensive Care Unit

15 years

Mischelle Bales, Cardiac Diagnostics
 Daryl Barnes, Cardiac Cath Laboratory
 Karen Bell, 9M – Transitional Care
 Louise Benedict, STATCARE North Canton
 Deborah Bevan, Cardiac Cath Laboratory
 Jessica Brown, PEAT
 Leslie Brown, Radiation Therapy
 Lorraine Burkey, Quality & Utilization Mgmt
 Cheryl Collins, Work Care
 Linda Cook, Lab – Microbiology
 Annette Demos, Carrollton
 John Flood, Lab – External
 Peggy Fross-Humphrey, Maternity Services
 Thomas Headley, O/P Psychological Services
 Marsha Higbie, Six Sigma
 Patricia Howard, 9M – Transitional Care



Tracy Kirby receives kudos for 20 years of service. The awards podium included a decorative, centennial-themed cake.

Marjorie Krok, Surgery
 Barbara Lingle, STATCARE North Canton
 Amy Lorentz, Diagnostic Radiology
 Alice McClure, Surgery
 Ann Mccoy, Sports Medicine
 Cynthia McNemar, Cardiac Diagnostics
 Karen Mitchell, Store Unit
 Mary Mitchell, Same-Day Surgery
 Randy Moore, 9M – Transitional Care
 James Mullins Jr., Emergency Services
 Prudence Neilson, Pharmacy
 Wayne Nicol, 4B Rehab
 Hope Peloso, Cardiac/Pulmonary Rehab
 Denza Phillips, Maternity Services
 Wanda Phillips, Radiology Mgmt & Support
 Lois Plant, Diagnostic Radiology

Carol Popa, Physical Therapy
 Linda Porter, Emergency Services
 Linda Potts, Surgery
 Theodore Rhodes, Pharmacy
 Priscilla Rice, Psychiatric Care
 Alan Roebuck, Store Unit
 Barbara Ruf, Intensive Care Unit
 Melissa Scheibe, Occupational Therapy
 Diann Shoefelt, Occupational Therapy
 Gladys Sprout, Nursing Services
 Annette Webb, Occupational Therapy
 Susan Zaleski, Emergency Services

10 years

Darlene Allender, Housekeeping
 Nick Bagnolo Jr., Plant Operation & Maintenance
 Beth Bailey, PACU Recovery
 Elisabeth Baltzly, STATCARE North Canton
 Amanda Beard, Carrollton
 Cindy Becher, Housekeeping
 Cynthia Beitzel-Robinson, Lab Mgmt & Support
 Paula Bentley, Lab – Chemistry
 Amy Best, Coronary Care Unit
 Rachel Briner, Medical Transcription
 Shelley Clapper, Lab – Chemistry
 Cheryl Corriea, Patient Billing
 Angela Cottle, Coronary Care Unit
 Tammy Cottrell, 4B Rehab
 Judy Covington, Medical Transcription
 Tiffany Dickerhoff, Data Processing Support
 Donna Dieringer, Diagnostic Radiology
 Marilyn Duve, Quality & Utilization Mgmt
 Robert Elliott, Courier Services
 Melvin Evans Jr., Diagnostic Radiology
 David Faur, Sports Medicine
 John Feucht II, Pharmacy
 Lavaun Foss, Courier Services
 Kimberley Gohlke, Coronary Care Unit
 Laura Greenawalt, Medical Transcription
 Scott Grimm, Open Heart Cardio Unit – CVSICU
 Doris Hanood, Home Health
 William Hawk, Retail Pharmacy
 Sheila Higgins, Gastroenterology
 Darlene Holly, Lab – Microbiology



Employees Cathy Buchanan and Irene Lex look at a photo display board that was put together for the recognition dinner.

Marla Honabarger, Insurance Verification
 Julie Hostetler, Diagnostic Radiology
 Antonio Hughley, Housekeeping
 Michelle Hummel, Ultrasonic
 Lisa Ivy, Same-Day Surgery

(Continued on page 4)

The Word on Wellness

To learn more about employee wellness programs, check the MercyNet Wellness Page, or contact Kathy Wise, employee health and wellness manager, at 330-489-1479.

Sign Up for Six-Week Wellness Challenge

Nearly 450 Mercy employees took advantage of free lipid, glucose and blood pressure screenings during the employee wellness fair in April. To help employees take charge of their numbers – and develop lifelong healthy habits – Mercy now offers its free Six-Week Wellness Challenge.

The challenge – not a diet or an extreme fitness program – helps participants learn how to lower bad cholesterol, blood sugar and triglyceride levels; improve good cholesterol; control blood pressure; and more. Employees can sign up at any time and will receive lipid, blood sugar and blood pressure checks to evaluate progress.

Weight Maintenance to Continue in Summer

Although weight management classes ended May 29, class members can stay on track throughout the summer with weight maintenance. Weight checks will be available throughout June, July and August, and classes will resume in September.

Put Lunch & Learn Series on Your Calendar

Mercy has also implemented regular Wellness Wednesday Lunch & Learns. Employees are encouraged to bring their lunch and find out more about an array of wellness topics. Check the wellness page on MercyNet for a schedule of upcoming events and seminars.



(Continued from page 3)

Debra Knisley, Med/Surg – 4M
Linda Krider, 7M MTS Teaching
Sheryl Lemke, Home Health
Tiffany Loudermilk, Hospice
Pamela May, Respiratory Therapy
Jeanne Mayle, Intensive Care Unit
Debra McNeill, Registration/Admitting
Carol Meffie, Dietary
Linda Michael, Medical Transcription
Angela Miller, Medical Records
Karen Miller, Centralized Scheduling
Eileen Moorhead, Dr. Dannemiller
Tiffany Myers, Dietary
Kathy Naus, 7M MTS Teaching
Michelle Noble, Medical Transcription
Michelle Offenberger, 9M – Transitional Care
Nancy Peel, Surgery
Susan Prestier, Magnetic Resonance Imaging
Theresa Robins, Intensive Care Unit
Cale Russell, Radiology Mgmt & Support
Bonnie Saunier, Retail Pharmacy
Mary Scavelli, Open Heart Surgery – CVSOR
Jennie Schmaltz, Medical Transcription
Karen Shodeen, Medical Transcription
Judith Shull, Medical Transcription
Jeanne Shumar, Physician Support Services
Barbara Siegenthaler, STATCARE North Canton
Heidi Smith, Housekeeping
Karen Sonntag, Medical Transcription
Bruce Stefancik II, Radiology Mgmt & Support
Monica Taylor, Registration/Admitting
Christine Thomas, Med/Surg – 10M
Natalie Tillman, Communications
Sheri Toolan, 9M – Transitional Care
Candace Tweady, Security
Lisa Vaughn, Jackson WHS/STATCARE
Wendy Walker, Carrollton
Stacy Walter, Surgery
Karrah Weider, Surgery
Marguerite Westfall, Medical Transcription
Andrew Wigginton, Pathology
James Williams, Administrative & General
Rebecca Williams, Occupational Therapy
Danielle Wilson, Physical Therapy
Mary Winn, STATCARE North Canton
Jennifer Winters, Pharmacy
Gayle Yoder, Medical Transcription

5 years

Jennifer Aller, Breast Diagnostics
Sybil Atkinson, 5M – Pediatric/Adult Care
Larry Bethel, Courier Services
Leona Bidinger, 7M MTS Teaching
Crystal Bobzien, 4B Rehab
Barbara Bollinger, Administrative & General
Stacy Boni, Occupational Therapy
Mary Jo Canale, Neonatal Intensive Care Unit
Sarah Carper, 4B Rehab
Kelley Chapman, 5M – Pediatric/Adult Care
Karen Coughlin, Oncology Clinic
Jill Curry, Quality & Utilization Mgmt
Elaine Degarmo, Housekeeping
Julie Dunkle, Quality & Utilization Mgmt

Gerald Durst, Emergency Services
Vickie Dutter, 9M – Transitional Care
Dana Ehrlinspiel, Med/Surg – 10M
Judith Emmons, Surgery
Phyllis Esposito, STATCARE North Canton
Jessica Ford, Medical Records
Elaine Forney, Radiology Mgmt & Support
Brenda Gartrell, 9M – Transitional Care
Theresa Goffus, 4B Rehab
David Griffin, Courier Services
Lisa Grim, Diagnostic Radiology
Marina Hagievska, 4B Rehab
Maria Harter, Medical Transcription
Karen Hosner, Lab – Phlebotomy
Lisa Howard, 9M – Transitional Care Unit
Pamela Ingold, 7M MTS Teaching
Charlene Kahl-Bunner, Maternity Services
Joie Keele, Patient Billing
David Kelley, Security
Cynthia Kieffer, 9M – Transitional Care
Amy Kisio, Maternity Services
Christy Koch, Ambulatory Care Clinic
Dawn Lammlein, CMEF
Rajesh Malik, M.D., Neonatology
Jill Mann, Security
Michele Manson, Dietary
Karen Maple, Coronary Care Unit
Monica Maurer, Radiology Mgmt & Support
Jenilee McCaulley, Work Health & Safety
Cindy McGee, Respiratory Therapy
Heather McMahan, Maternity Services
Lora Mercer, Patient Billing
Amanda Milliken, Work Health & Safety
Jeremie Montabone, Open Heart – CVSOR
Helen Moreland, Dietary
Roseanne Neff, STATCARE Jackson
Kathleen Ott, Pathology
Daniel Painter, Security
Angie Pomesky, Financial Management
Jeffrey Postlewaite, Med/Surg – 10M
Margaret Ringer, Neonatal Intensive Care Unit
Jonathan Risher, Store Unit
Doris Rossetti, Med/Surg – 4M
Kathleen Rozniewski, Human Resources
Melissa Schaffter, Lab – Phlebotomy
Stefanie Schray, Laboratory Mgmt & Support
Elizabeth Serena, Diagnostic Radiology
Linda Shaffer, Surgery
Adeyemi Sobowale, M.D., Neonatology
Scott Sours, Emergency Services
Melissa Speck, Lab – Phlebotomy
Suzana Stamboldziava, Medical Records
Denise Steiner, Same-Day Surgery
Debbie Stires, Hospice
Kirby Sweitzer, M.D., Mercy Professional Care
John Terranova, Emergency Services
Sherry Tindel, 4B Rehab
Anita Troyer, 4B Rehab
Dee Dee Tucke, Central Sterile Processing
Nathaniel Turner, Surgery
Jami Weisler, Open Heart Cardio Unit – CVSICU
Laurie Yeagley, Intensive Care Unit
Janet Yoder, Radiology Mgmt & Support

‘Never Out Of Gas’

Mercy Gives Fuel Cards in Recognition of High Census Efforts

Mercy recently distributed \$10 gas cards to all employees in appreciation for their efforts during the recent high census.

Tom Cecconi, president and CEO, and other members of the hospital administration wanted to recognize employees’ hard work in a tangible way. He said, “Caring for our patients and their families during a time of high census really takes a team effort. Because employees are the fuel that drives our mission and our success, it seemed appropriate to recognize their willingness to go above and beyond with the fuel cards.”

Get In ‘Spirit of Mercy’ At Holy Grounds

The next time you indulge an espresso or cinnamon roll craving at Holy Grounds Coffee Shoppe, think of it as helping fellow employees in need. That’s because a portion of each coffee shoppe purchase goes toward the Spirit of Mercy Fund.

Established in 2003 as a way for Mercy employees to assist one another during catastrophic situations that lead to financial shortfalls, the fund has helped 135 employees so far.

Employees are also encouraged to support Spirit of Mercy through payroll deduction. One-time donations are also appreciated.

To learn more about the fund, visit MercyNet’s Spirit of Mercy page.

Service League Fundraising Benefits Hospice, Cancer Center, Boutique

At its recent annual banquet, the Mercy Service League presented fundraising proceeds to three Mercy departments, including hospice, the cancer center and the boutique. Mercy Hospice received a check for \$17,500 from Harvest Treasures proceeds. Julie Gill, Christine Ridgeway and Ruth Bazzoli served as tri-chairs of this event.

The league presented Karen Coughlin, administrative director of the cancer center a check for \$5100, the proceeds from Strike Up a Cure, co-chaired by Julie Gill and Linda Gill.

Mercy Boutique received \$3,000 for the purchase of display cases. This generous donation was made possible by Mercy supporters, Ed and

Louise Mahoney and Tom and Gretchen Graham, and was accepted by Mary Jo Varn, boutique coordinator. The group also installed new officers for 2008-09, including president Karen L. Bostrom, vice president Christine Ridgeway, treasurer Mary Carr, assistant treasurer Cindy Ertle, recording secretary Carole Klimo, and corresponding secretary Gretchen Graham.



Anne Poleon, director, homecare/hospice (center), holds the hospice check from Karen Bostrom, president of the Mercy Service League (left). Jim Williams, chief nursing officer (right), joined Anne in receiving the donation on Mercy’s behalf.

Pam Rochford Designated Oncology Nutrition Specialist

Pamela Rochford, R.D., L.D., food and nutrition services, recently became a board-certified specialist in oncology nutrition after completing additional hours of study and passing a required exam. Pam, a Mercy employee since 1993, manages clinical assignments on 7 and 8 Main, 10 Medical and in outpatient oncology.

Mercy Supports Senior Day



Mercy was a table sponsor for the 32nd annual Stark County Senior Day party, held May 20 at the Canton Memorial Civic Center. Mercy employees and Senior Friends, who helped staff a Mercy information table, included stroke coordinator Claribel Brown (left); Senior Friends coordinator Terri Gursky and volunteer relations specialist Beth Koniecko (center); and Senior Friends members and Mercy volunteers Charley Grimm, Nancy Crumrine and Carol Holder.

About 800 area seniors attended the event, which included a luncheon, bingo and entertainment, all emceed by Del Donahoo and Kathy Vogel.



Mystery Employee

Each month, an employee’s name is hidden somewhere in this newsletter.

If you see your name with this graphic next to it, you’re the lucky winner of a \$25 gift certificate to Tri County

Restaurant Association. Please call 330-489-1015 to claim your prize.

Employee Matters

A monthly column focusing on important issues that concern our employees

Online Tools Help You Plan for Retirement

By Lorraine Washington, Vice President, Human Resources



Get a Retirement Checkup at Fidelity.com

Ask most people about their investments and you'll find they don't know what they are investing in and don't want to know. When asked why, their response is usually something like, "I don't understand all that stuff." That's why the learning section on Fidelity.com is so important.

Under the learning tab, you will find:

- Retirement Checkup
- E-Learning
- About Your Strategy
- Stages Online

Since there is so much information under these tabs, this month I will discuss Retirement Checkup and About Your Strategy.

Under Retirement Checkup, click on Overview and you will see a graph that gives you an estimate of how much income your retirement account could provide. This is helpful because this might be your first clue that you may need to make some changes in your investments. NOTE: Changes may not mean additional contributions but rather managing the monies that are already invested for you.

One of the most useful tools in Overview is the Retirement Quick Check (RQC). After agreeing that RTC is for educational purposes only and NOT a guarantee of income, you will have the ability to input personal information that will affect your projected monthly retirement income. After receiving your projected retirement income, you can see what impact potential changes in your contributions or your investments might have on the projected amount of money available for your retirement. If you are not meeting your retirement goals, you have the ability to develop an action plan designed to help you with your investment objectives.

If you click on Fidelity's Retirement Income Planner (RIC) under Retirement Planning Tools, you can run simulations that will project how much you can spend in retirement and how

long your money might last. This section allows you to calculate factors such as spending, inflation and health care costs that might affect you in retirement.

After the RQC and RIC, take time to read the excellent articles about minimizing surprises and planning for health care costs in retirement that are available under the Learn More About Retirement tab.

About Your Strategy is designed to assist you in meeting your retirement goals and has some good examples of what other investors have done to meet their personal objectives. One of the most educational pieces on this page is off to the right – Investment Fundamentals. This section actually explains how to read a shareholder report and a mutual fund prospectus. There is also a Listen & Learn section that gives you an audio overview of Fidelity's perspective on the market. This easily accessible knowledge is information that all investors need.

If you don't have a computer at home, you can usually access the Web from your local library, a friend, neighbor or the computer in the benefits office.

Educate yourself! It's never too early to plan for a more secure retirement.

Lasting Impressions

“Lasting Impressions” highlights Mercy employees who have recently been recognized for quality, compassionate care by patients, family members, physicians, other employees or individuals in the community. These stories are representative of the many Mercy employees that leave positive, lasting impressions by living out the hospital’s mission everyday.



Lisa Ohm, R.N., 10 Main

Quick Intervention Saves a Life

Nurse Chris Cox is a life saver, both at work and at home. When a neighbor recently had a heart attack in his yard, Chris and the man’s grandson initiated CPR.

According to Jim Robertson, R.N., emergency department, when the man arrived at Mercy, “he was alert, oriented and sore. But, his time had not come to an end because of quick intervention by family and friends.”

CARF Specialist Praises Mercy Rehab

The spouse of a Mercy Rehab patient commended the department for its outstanding care. She said:

“As a CARF specialist for an agency, I made sure each department remained CARF compliant to maintain accreditation. In addition, I made sure the agency was prepared for [CARF] site visits. Saying this, the Mercy rehab center doctors, nurses, PSAs, therapists, social workers and ancillary staff are all exceptional and go beyond anyone’s expectations in their care, concern, helpfulness and friendliness in genuine love they have for the great work they do and for their patients.

“The whole rehab team should be recognized for everything that is done. We could not appreciate them more. We are grateful for their care, professionalism and every kindness shown to both of us.”

‘A Big Thanks’ for the Health Run

A participant in Mercy’s 27th annual health run – held May 17 in North Canton – emailed Eldon Jones, manager of health and fitness, about her experience at the event.

“I just had to write and tell you how much I enjoyed the 5K run,” she said. “I am 50 years old and decided to start running to deal with the stress in my life. My daughter and I crossed the finish line together. She is 25 and so determined to beat me, but I didn’t let her – this time, anyway.

“I loved running through the park and thought the trophies were really nice. A big thanks to you and all the people who worked so hard to make this event a success.”

PALS Program Makes Students Feel Valued

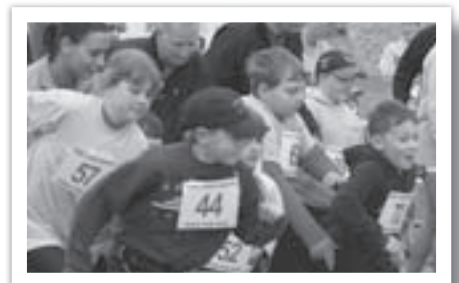
For years, the Mercy PALS program has been bringing smiles to the faces of Allen and Compton elementary students in Canton. From holiday celebrations and room parties to an end-of-the-year picnic, the Mercy team strives to make the kids feel special.



During the recent end-of-year picnic at Compton Elementary, students and teachers gave Mercy PALS a quilt commemorating Mercy’s partnership with the school. Due to district budget constraints, Compton will not reopen in the fall, but the PALS program will continue at Allen Elementary.



Dr. David Gormsen (#66) takes the health run in stride.



Kids are “off to the races” during the second annual Mercy Kids’ Fun Run, a part of the yearly health run.

In a recent note of thanks, one student wrote, “The parties you threw were fantastic, better than my birthday parties! The gift bags were absolutely awesome. You guys are so sweet.”

The teachers recognize how important the parties are to the students. “I think every young child deserves a chance to have a nice party and feel special – and that is exactly what you did for them,” said a Compton teacher. “They have memories of fun parties that they will always be able to

treasure. [The Mercy PALS program] has blessed our whole school. Thank you so much for embracing our children and making them feel valued.”

Check STARS For Conference Room Scheduling

The next time you are looking for a conference room or want to find out where a meeting is scheduled, use MercyNet STARS (Service Tracking And Resource Scheduling).

On MercyNet, click on the STARS link (on left under Mercy picture and current census button). The STARS calendar allows you to look up information by date. To request a room, click on the conference room name and send an email or call the extension listed. Select reports can also be printed from the STARS application.

For more information about STARS, contact Carol Gnagy, information services, at 330-489-1510.

(Continued from page 1)

Dr. Gormsen, who has served as Mercy’s chief medical officer since 2001, is board certified in emergency medicine and directed the Mercy Emergency Department and STAT-CAREs for more than a decade. He is also a past medical staff president.

Specializing in pulmonology and critical care medicine, Dr. Kelling has previously served as medical director of the Mercy Sleep Center and chaired the hospital’s department of medicine. In addition, Kelling has served on many Mercy committees.

Dr. Rosenberg, a neurologist, has served as medical director of the Mercy Regional Rehabilitation Center for more than 20 years and helped the hospital achieve its Primary Stroke Center designation in 2007. He served as medical staff president from 2005 to 2007.

Dr. Ziegler, who specializes in internal, pulmonary, critical care and allergy medicine, has previously chaired Mercy’s department of medicine. A professor of internal medicine at NEOUCOM, Ziegler also serves as the university’s asso-



Dr. Berger, medical staff president, presents Dr. Zeigler with a Society of St. Luke medal.

Welcome New Employees

Dana Benedict.....	Sports Medicine
Alisa Broad.....	4 Rehabilitation Unit
Rocio Chavarria.....	Dr. Cisneros
Sophia Cortijo.....	10 Main – Medical/Pulmonary
Pamela Cottrell.....	Pharmacy
Sarah Crell.....	4 Rehabilitation Unit
Lynda Devo.....	2 Main – Surgical
Kathleen Fox.....	Medical Records
Sheila Gleason.....	Pharmacy
Sophia Gooden.....	Dietary
Valerie Hawthorne.....	Homecare
Pamela Huffman.....	Environmental Services
David Johnson.....	Information Services
Jessica Kisner.....	Dietary
John Koniecko.....	Security
Kristina Meyer.....	2 Main – Surgical
Holly Motter.....	8 Main – Oncology
Steven Myers.....	Surgery (OR)
Alicia Oprean.....	4 Rehabilitation Unit
Sara Regoli.....	Admitting
Rebecca Roberts.....	Homecare
Kimberly Sales.....	CCU
Dustin Samblanet.....	Central Transport
Jennifer Schnabel.....	Float
Ashley Spencer.....	4 Rehabilitation Unit
Tyler Stroh.....	Emergency Dept
Brenda Wellington.....	Admitting
John Williamson.....	Central Transport

ciate dean for clinical education at its Canton clinical campus (Mercy).

The society, created in 1996, is named after St. Luke, author of the Bible’s third gospel and a physician often known as the “patron saint of physicians.” In his gospel, St. Luke emphasizes Jesus’ concern for all people, especially the poor and neglected. Through its society, Mercy recognizes this compassionate spirit of medicine.



Many past St. Luke honorees, including Surendra Dash, M.D. (left), Huseyin Sarikaya, M.D., (center) and John Botti, M.D. (right), returned for the society ceremony.